

Contact

In writing:

Regional Ombudsman of Tyrol
Meraner Straße 5/2
6020 Innsbruck

By telephone:

+43 (0) 512 508 3052
0800 100 301 (free)

MON-THURS: 08.00 – 12.00 and 14.00 – 16.00
FRI: 08.00 – 12.00

Email: buero.lva@tirol.gv.at

In person (Meraner Straße 5/2, 6020 Innsbruck):

MON: 08.00 – 12.00 and 14.00 – 16.00
TUES – FRI: 08.00 – 12.00

It is recommended that you book an appointment
in advance. Wheelchair accessible.

Website:



For more information,
see the website:
[www.tirol.gv.at/landtag/
landesvolksanwaeltin/](http://www.tirol.gv.at/landtag/landesvolksanwaeltin/)

Outside of Innsbruck, we offer **consultation days**
several times each year in all districts of Tyrol.

Your query should include:

- Name, address, telephone number
- Authority concerned
- Reason for making contact



Regional Ombudsman of Tyrol

Body of the State Parliament
of Tyrol

Responsibility

- The Regional Ombudsman and her team advise and investigate in cases where you feel that you have not been fairly treated by a regional authority and believe that the authority has made a mistake.
- The regional administration authorities include in particular the Tyrol Communities, the Innsbruck Municipal Council, the district authorities and the Office of the Tyrolean Regional Government.
- Examples of our areas of responsibility: social law, construction and spatial planning law, municipal law, agricultural legislation, commercial law etc.
- People with a disability and their relatives can obtain help and information from the **disabled person's ombudsman** in the team of the Regional Ombudsman.
- **We are not responsible** for dealing with complaints about the federal authorities (e.g. tax authority, police, social insurance institutions, public employment service) or judicial matters (criminal and civil war). However, we can offer guidance and refer you to the relevant body, if required.

The Regional Ombudsman cannot represent anyone in a legal capacity.

The team of the Regional Ombudsman



Mag.^a Sophia Wildauer (Juristin), Mag.^a Sarah Preisinger (Juristin), Landesvolksanwältin MMag.^a Dr.ⁱⁿ Doris Winkler-Hofer (Juristin), Mag.^a Sarah Storf, LL.B. (Juristin), Stefanie Korkmaz (Administration), DSA Mag.^a Eva Hohenegger (Dipl.-Sozialarbeiterin/Juristin), Patricia Schatz (Administration), Behindertenanwalt Mag. Kristof Widhalm (Jurist), Dr. Wilfried Dobrowz, LL.M. (Jurist)



My team and I will support you with any questions or concerns relating to regional administration matters.

Regional Ombudsman
Doris Winkler-Hofer

- ✓ Independent
- ✓ Impartial
- ✓ Free